### **PRINTING FAQ**

### How do I pay to print?

Add CatCash to your CatCard by:

- **1)** Depositing cash using the Technology Commons add-value machine (ground floor). Your balance will update instantly.
- **2)** Visiting your myWCU account and adding funds with a credit or debit card. Your balance will update within one hour.

## Can I use meal plan declining balance to pay for prints?

No, only CatCash is used for print payment.

# I released my job but it's not printing.

Possible reasons:

- 1) Insufficient funds- no CatCash or not enough CatCash for the specific job or printer price. See back for more information about printer costs.
- Online CatCash deposit hasn't been applied yet (can take up to an hour).
- **3)** Paper jam. Visit the nearest help desk for assistance.

PRINTER LOCATIONS & COSTS ---

### LIBRARY PRINTERS

#### **Main Floor**

**Printer 639** (near reference desk) 16¢ B&W & 35¢ Color per page

#### **Ground Floor- Tech Commons**

Printer 635

5¢ B&W per page

Printer 636

5¢ B&W per page

Printer 637

5¢ B&W & 25¢ Color per page

Printer 598

5¢ B&W & 25¢ Color per page

For more PawPrint information, visit **help.wcu.edu.**