

**State Authorization by State, Complaint Contact Information and
State Licensing Boards
Updated December 2023**

Alabama

Licensing Agency

Alabama Commission on Higher Education (ACHE)
P. O. Box 302000
Montgomery, AL 36130-2000
334-242-1998
[ACHE Website](#)

Western Carolina University is authorized to operate under the State Authorization Reciprocity Agreement (SARA). Approval for institutional participation was granted by the National Council for State Authorization Reciprocity Agreements (NC-SARA) on January 31, 2017.

Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Alabama SARA Portal Agency](#)

Alaska

Licensing Agency

Alaska Commission on Post-Secondary Education (ACPE)
P.O. Box 110505
Juneau, AK 99811-0505
800-441-2962
[ACPE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)

- [SARA North Carolina Portal Agency](#)
- [Alaska SARA Portal Agency](#)

Arizona

Licensing Agency

Arizona State Board for Private Postsecondary Education (PPSE)
1740 W. Adams
Phoenix, AZ 85007
602-542-5709
[PPSE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Arizona SARA Portal Agency](#)

Arkansas

Licensing Agency

Arkansas Department of Higher Education (ADHE)
423 Main Street
Little Rock, AR 72201
501-371-2060
[ADHE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Arkansas SARA Portal Agency](#)

California

Licensing Agency

California Department of Education (CDE)

Special Education Division

1430 N. Street, Suite 2401

Sacramento, CA 95814-5901

Fax: 916-327-3704

[CDE Website](#)

As an out-of-state public institution, WCU is not under the purview of the California Bureau of Private Postsecondary education, thus Bureau approval for WCU to offer its programs to residents of California is not required. Therefore, WCU is in compliance with California regulations concerning postsecondary distance education.

Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Department of Student Affairs](#)

Colorado**Licensing Agency**

Colorado Department of Higher Education(CDHE)

1600 Broadway, Suite 2200

Denver, CO 80202

303-866-2723

[CDHE Website](#)

Western Carolina University is authorized to operate under the State Authorization Reciprocity

Agreement (SARA). Approval for institutional participation was granted by the National Council

for State Authorization Reciprocity Agreements (NC-SARA) on January 31, 2017.

[Colorado Revised Statute 8-40-302](#) requires students to be covered by workers' compensation insurance while completing an on-ground internship, clinical, or practicum experience.

Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- <https://cdhe.colorado.gov/educators/administration/state-authorization-reciprocity-agreement-sara>

Connecticut

Licensing Agency

Connecticut Office of Higher Education (CTDHE)
450 Columbus Blvd.
Suite 510
Hartford, CT 06103
860-947-1822
[CTDHE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Connecticut SARA Portal Agency](#)

Delaware**Licensing Agency**

Delaware Department of Education (DDOE)
401 Federal Street
Suite 2
Dover, DE 19901
302-857-3388
[DDOE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Delaware SARA Portal Agency](#)

District of Columbia**Licensing Agency**

District of Columbia Education Licensure Commission (OSSE)
1050 First Street, NE

Washington, DC 20002
202-724-2095
[OSSE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [District of Columbia SARA Portal Agency](#)

Florida

Licensing Agency

Florida Department of Education, Commission for Independent Education (FLDOE)
325 W. Gaines Street
Suite 1414
Tallahassee FL 32399-0400
888-224-6684
[FLDOE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Florida SARA Portal Agency](#)

Georgia

Licensing Agency

Georgia Nonpublic Postsecondary Education Commission (GNPEC)
2082 East Exchange Place
Suite 220
Tucker, Georgia 30084-5305
770-414-3208
[GNPEC Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Georgia SARA Portal Agency](#)

Hawaii

Licensing Agency

Hawaii Post-Secondary Education Authorization Program (HPEAP)
335 Merchant St.
Rm. 310
Honolulu, HI 96813
808-586-7327
[HPEAP Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Hawaii SARA Portal Agency](#)

Idaho

Licensing Agency

Idaho State Board of Education (IOSBE)
650 West State Street
3rd Floor
Boise, ID 83702
208-332-1587
[IOSBE Website](#)

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for State Authorization Reciprocity Agreements (NC-SARA) on January 31, 2017.

Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Idaho SARA Portal Agency](#)

Illinois

Licensing Agency

Illinois Board of Higher Education (IBHE)
1 North Old State Capitol Plaza
Suite 333
Springfield, IL 62701
217-557-7352
[IBHE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Illinois SARA Portal Agency](#)

Indiana

Licensing Agency

Indiana Board for Proprietary Education (BPE)
101 West Ohio Street
Suite 300
Indianapolis, IN 46204-4206
317-464-400, ext 121
[BPE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Indiana SARA Portal Agency](#)

Iowa

Licensing Agency

Iowa College Aid Commission (ICA)
475 SW Fifth St
Suite D
Des Moines, IA 5030
515-725-3400
[ICA Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Iowa SARA Portal Agency](#)

Kansas

Licensing Agency

Kansas Board of Regents (KBOR)
1000 SW Jackson Street
Suite 520
Topeka, KS 66612-1368
785-296-4917
[KBOR Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Kansas SARA Portal Agency](#)

Kentucky

Licensing Agency

Kentucky Council on Postsecondary Education(CPE)
1024 Capital Center Drive
Frankfort, KY 40601
502-573-1555, ext 350
[CPE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Kentucky SARA Portal Agency](#)

Louisiana

Licensing Agency

Board of Regents, State of Louisiana(BOR)
1201 N. Third St.
Suite 6-200
Baton Rouge, LA 70802
225-342-4253
[BOR Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Louisiana SARA Portal Agency](#)

Maine

Licensing Agency

Maine Department of Education (MDOE)

23 State House Station
Augusta, ME 04333-0023
207-624-6607
[MDOE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Maine SARA Portal Agency](#)

Maryland

Licensing Agency

Maryland Higher Education Commission (MHEC)
6 North Liberty Street
Baltimore, MD 21201
410-767-3268
[MHEC Website](#)

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Refund Policy:The refund policy for Maryland students is as follows: Proportion of Total Course, Program, or Term completed as of Date of Withdrawal or Termination Tuition Refund: Less than 10%=90% refund; 10% up to but not including 20%=80% refund; 20% up to but not including 30%=60% refund; 30% up to but not including 40%=40% refund; 40% up to and including 60%=20% refund; More than 61%=No refund

Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Maryland SARA Portal Agency](#)

Massachusetts

Licensing Agency

Massachusetts Department of Higher Education (MDHE)
One Ashburton Place
Room 1401
Boston, MA 02108
617-994-6950
[MDHE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Massachusetts SARA Portal Agency](#)

Michigan**Licensing Agency**

Michigan Department of Licensing & Regulatory Affairs (LARA)
Ottawa Building
611 W. Ottawa
P.O. Box 30004
Lansing, MI 48909
517-241-6806
[LARA Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Michigan SARA Portal Agency](#)

Minnesota**Licensing Agency**

Minnesota Office of Higher Education(MOHE)
1450 Energy Park Drive
Suite 350

St. Paul, MN 55108-5227
651-259-3975
[MOHE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Minnesota SARA Portal Agency](#)

Mississippi

Licensing Agency

Mississippi Institutions of Higher Learning Commission (IHLC)
3825 Ridgewood Road
Jackson, MS 39211
601-432-6198
[IHLC Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Mississippi SARA Portal Agency](#)

Missouri

Licensing Agency

Missouri Department of Higher Education(DHEWD)
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
573-751-2361
[DHEWD Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Missouri SARA Portal Agency](#)

Montana

Licensing Agency

Montana University System (MUS)
Office of the Commissioner of Higher Education
560 N. Park Ave
PO Box 203201
Helena, MT 59620
406-449-9124
[MUS Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Montana SARA Portal Agency](#)

Nebraska

Licensing Agency

Nebraska's Coordinating Commission for Post-Secondary Education (CCPE)
P.O. Box 95005
Lincoln, NE 68509-5005
402-471-2847
[CCPE Website](#)

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for State Authorization Reciprocity Agreements (NC-SARA) on January 31, 2017.

Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Nebraska SARA Portal Agency](#)

Nevada

Licensing Agency

Nevada System of Higher Education (NSHE)
8778 South Maryland Parkway
Suite 115
Las Vegas, NV 89123
702-486-7330
[NSHE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Nevada SARA Portal Agency](#)

New Hampshire

Licensing Agency

New Hampshire Department of Education (NHDOE)
01 Pleasant Street
Concord, NH 03301
603-271-3494
[NHDOE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [New Hampshire SARA Portal Agency](#)

New Jersey

Licensing Agency

New Jersey Secretary of Higher Education (SHE)
1 John Fitch Plaza
10th Floor
PO Box 542
Trenton, NJ 08625-0542
609-292-4310
[SHE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [New Jersey SARA Portal Agency](#)

New Mexico

Licensing Agency

New Mexico Higher Education Department (HED)
2044 Galisteo Street
Suite 4
Santa Fe, NM 87505-2100
505-476-8402
[HED Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)

- [New Mexico SARA Portal Agency](#)

New York

Licensing Agency

New York State Education Department (NYSED)
New York State Education Building
89 Washington Avenue
Albany, NY 12234
518-474-2593
[NYSED Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [New York SARA Portal Agency](#)

North Carolina

Licensing Agency

North Carolina Post-Secondary Education Complaints
223 S. West Street, Suite 1800
Raleigh, NC 27603
919-962-4550
[NCP-SEC website](#)

North Carolina became a member of the State Authorization Reciprocity Agreements (SARA) in June, 2016.

Professional Licensure Information

The curriculum for all ECU [academic degree programs](#) have been designed to meet the licensure/certification requirements in North Carolina and prepare students to sit for licensure/certification exams in North Carolina. The various licensure boards in each state are responsible for setting requirements for licensure/certification in their state. Other states have their own requirements, and you'll want to make sure your program meets criteria in your home state (or state where you intend to work) before you apply.

- Search our state [Licensure Dashboard](#) to see if the program you're interested in meets the educational requirements for licensing/certification in your home state (or state where you intend to work).

Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- Student Complaint Information – [SARA North Carolina Portal Agency](#)

North Dakota

Licensing Agency

North Dakota University System (NDSU)
600 East Boulevard Ave.
Bismarck, ND 58505-0230
701-224-2498
[NDSU Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [North Dakota SARA Portal Agency](#)

Ohio

Licensing Agency

Ohio Department of Higher Education (ODHE)
25 South Front Street
Columbus, OH 43215
614-466-6000
[ODHE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Ohio SARA Portal Agency](#)

Oklahoma

Licensing Agency

Oklahoma State System of Higher Education (OSSHE)
655 Research Parkway
Suite 200
Oklahoma City, OK 73104
405-225-9100
[OSSHE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Oklahoma SARA Portal Agency](#)

Oregon

Licensing Agency

Oregon Higher Education Coordinating Commission (OHECC)
Third Floor
Salem, OR 97310
503-373-0003
[OHECC Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Oregon SARA Portal Agency](#)

Pennsylvania

Licensing Agency

Pennsylvania Department of Education (PDE)

333 Market Street
Harrisburg, PA 17126
717-783-8228
[PDE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Pennsylvania SARA Portal Agency](#)

Puerto Rico

Licensing Agency

Puerto Rico Council on Education (CEPR)
PO BOX 19900
San Juan PR 00910-1900
787-641-7100
[CEPR Website](#)

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Student Complaint Information

- [Puerto Rico Council on Education](#)
- [Puerto Rico Complaint Agency](#)
- [SARA North Carolina Portal Agency](#)

Rhode Island

Licensing Agency

Rhode Island Office of the Postsecondary Commissioner (RIOPC)
560 Jefferson Blvd
Suite 100
Warwick, RI 02886

401-456-6010
[RIOPC Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Rhode Island SARA Portal Agency](#)

South Carolina

Licensing Agency

South Carolina Commission on Higher Education(CHE)
1122 Lady Street
Suite 300
Columbia, SC 29201
803-737-2281
[CHE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [South Carolina SARA Portal Agency](#)

South Dakota

Licensing Agency

South Dakota Board of Regents (SDBOR)
Capitol Building
500 East Capitol Avenue
Suite 204
Pierre, SD 57501-5070
605-773-3537
[SDBOR Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [South Dakota SARA Portal Agency](#)

Tennessee

Licensing Agency

Tennessee Higher Education Commission (THEC)
404 James Robertson Parkway
Suite 1900
Nashville, TN 37243
615-741-3605

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Tennessee SARA Portal Agency](#)

Texas

Licensing Agency

Texas Higher Education Coordinating Board (THECB)
1200 E. Anderson Lane
Austin, TX 78752

PO Box 12788
Austin, TX 78711
512-427-6101
[THECB Website](#)

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Agreement (SARA). Approval for institutional participation was granted by the National Council for State Authorization Reciprocity Agreements (NC-SARA) on January 31, 2017.

Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Texas SARA Portal Agency](#)

U. S. Virgin Islands

Licensing Agency

Virgin Islands Department of Education (VIDE)
#2 John Brewers Bay
St. Thomas, USVI 00802
340-693-1200
[VIDE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Virgin Islands SARA Portal Agency](#)

Utah

Licensing Agency

Utah Division of Consumer Protection (DCP)
160 East 300 South
Salt Lake City, Utah 84111
801-530-6601
[DCP Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Utah SARA Portal Agency](#)

Vermont

Licensing Agency

Vermont Agency of Education (VAOE)
219 North Main Street
Suite 402
Barre, VT 05641
802-479-1030
[VAOE Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Vermont SARA Portal Agency](#)

Washington

Licensing Agency

Washington Student Achievement Council (WSAC)
917 Lakeridge Way Southwest
Olympia WA 98501
360-753-7869
[WSAC Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Washington SARA Portal Agency](#)

West Virginia

Licensing Agency

West Virginia Higher Education Policy Commission (WVHEPC)
1018 Kanawha Boulevard East
Suite 700
Charleston, WV 25301
304-558-2101
[WVHEPC Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [West Virginia SARA Portal Agency](#)

Wisconsin

Licensing Agency

Wisconsin Educational Approval Board(WEAB)
4822 Madison Yards Way
Madison, WI 53705
608-266-2112
[WEAB Website](#)

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Student Complaint Information

- [North Carolina Post-Secondary Education](#)
- [SARA North Carolina Portal Agency](#)
- [Wisconsin SARA Portal Agency](#)

Wyoming

Licensing Agency

Wyoming Department of Education (WDOE)

122 W. 25th St.
Suite E200
Cheyenne, WY 82002
307-777-7675
[WDOE Website](#)

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